



# Flexigrant Overview

Fluent Technology | Flexigrant®

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Enabling grant makers to capture, assess and manage grant applications faster and smarter



## Make a faster impact

As a modern funding or grant making organisation, the value that you bring to making the world a better place can never be underestimated. Meanwhile, the size of the workloads and complexities of the processes involved can never be over-estimated.

If the volume of work seems overwhelming, it's understandable. The multiple stages of managing a grant-seeker's application—from checking to approval—can be tedious, repetitive and labour-intensive.

Flexigrant software streamlines your processes and, as it does, it accelerates them and eliminates the possibility of human error; meeting more needs, more quickly.

### We Value Personal Connections

While we recognise the potential of software in optimising processes, we place even greater importance on the power of personal connections with our customers. This is where true innovation begins.



**PROCESS**



**PEOPLE**



**TECHNOLOGY**



## BEST PRACTICE

**HIGH QUALITY APPLICATIONS  
LESS STRESS FOR STAFF | HAPPY REVIEWERS**

## BETTER OUTCOMES ALL ROUND

Fluent Technology Ltd are ISO 9001 and ISO 27001 accredited and Cyber Essentials Plus certified.



## How Flexigrant makes life easier, and outcomes better

### Lifecycle

The Fluent team will guide you through the full lifecycle solution that Flexigrant provides, from its deep functionality to its essential features and more advanced capabilities, depending on your requirements.

That's the key: we adapt Flexigrant to work the way you work, only better.

We will guide you through those functions that relate directly to the priority areas and target areas of improvement that we identify with you in the initial discovery phase of your project.

### Transparency

When you feel you want to take another step into the functionality that may not have been relevant to you at the outset, but later becomes so, we'll guide you through exactly how to take the next step.

### Embedding best practice in your culture

Being 'modern' in the best way possible—in a digital world, in a high-profile sector, and with every grant application characterised by a pressing need for response—is about employing best practice.



### Flexigrant's key features and benefits

Fluent takes care of everything with regular updates, ensuring that it's always current; always best practice-imbued. Full backups are performed daily.

### A powerful and truly cloud-based platform

Hosted on Microsoft Azure as a fully managed Infrastructure as a Service (IaaS) by Microsoft in London—Flexigrant can be accessed anytime, from anywhere. Microsoft Azure provides Flexigrant with a 99.95% to 99.995% uptime rate, with availability guaranteed.

### A scalable platform

Flexigrant has been built with growth in mind, to accommodate any number of grant schemes and applications.

### A secure home for your data

We subject Flexigrant to regular independent third-party penetration testing; it's always secure, always protected.

**Stay organised with automatic notifications that alert you when an application needs action.**

**Allow multiple team members to contribute to your application.**

**Attach documents and create tasks.**

- ✓ **Apply and check:** Build highly useable, modern forms. Collect and ensure eligibility with ease.
- ✓ **Score and review:** Score applications, and make it as easy as possible for your reviewers with our standalone reviewer and committee app.
- ✓ **Award and report:** Deliver your awards via a system that tracks and enables you to report on your awardees' progress.
- ✓ **Smart Email Management Automatic Notifications Intuitive Collaboration**

**The streamlined grant management process:**

Defined, aligned, and continuously refined, with Flexigrant

- **Financial management:** Flexigrant streamlines the capture and management of detailed financial information relating to individual applications easy whilst supporting full traceability and audit of all financial activities. Managing and tracking funds is a core strength of Flexigrant.
- **Management reporting:** Every field on every application and monitoring form is available for you to report on alongside all of the key data captured throughout the application and award processes.
- **API's/Integration:** Recognising that information often needs to be shared with other systems, whether it's your finance or data, Flexigrant supports this through its comprehensive API's.
- **Data management – GDPR:** Ensuring data integrity is maintained and compliance standards adhered to should be a given. Beyond this we strive to provide real insights from your data and because Flexigrant is cloud-based we can compare scheme performance across clients and sectors providing the benchmarks to allow you to keep on improving.

**Central Dashboard**

Flexigrant's central dashboard provides you with quick visual access to how your grants are doing.

**Roles & Responsibilities**

Delegate access to authorised colleagues so you can control who sees what and where.

**Shortlisting Tool**

Our intuitive shortlisting tool lets you shortlist, reserve, move applications on to the next round and roll-back applications.

**Question Bank**

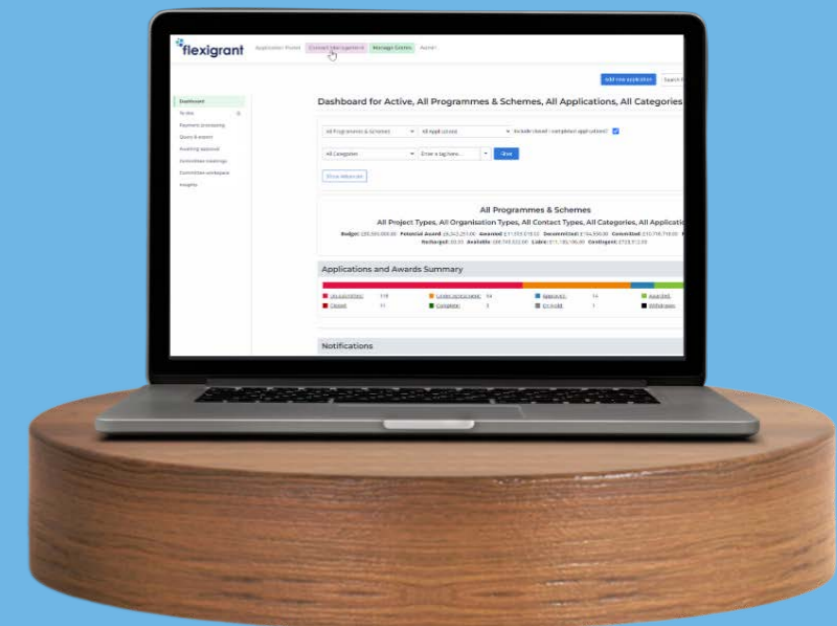
Our built in Question Bank is your very own library of question templates. Don't waste time creating the same question over and over again across multiple schemes.

**Templates**

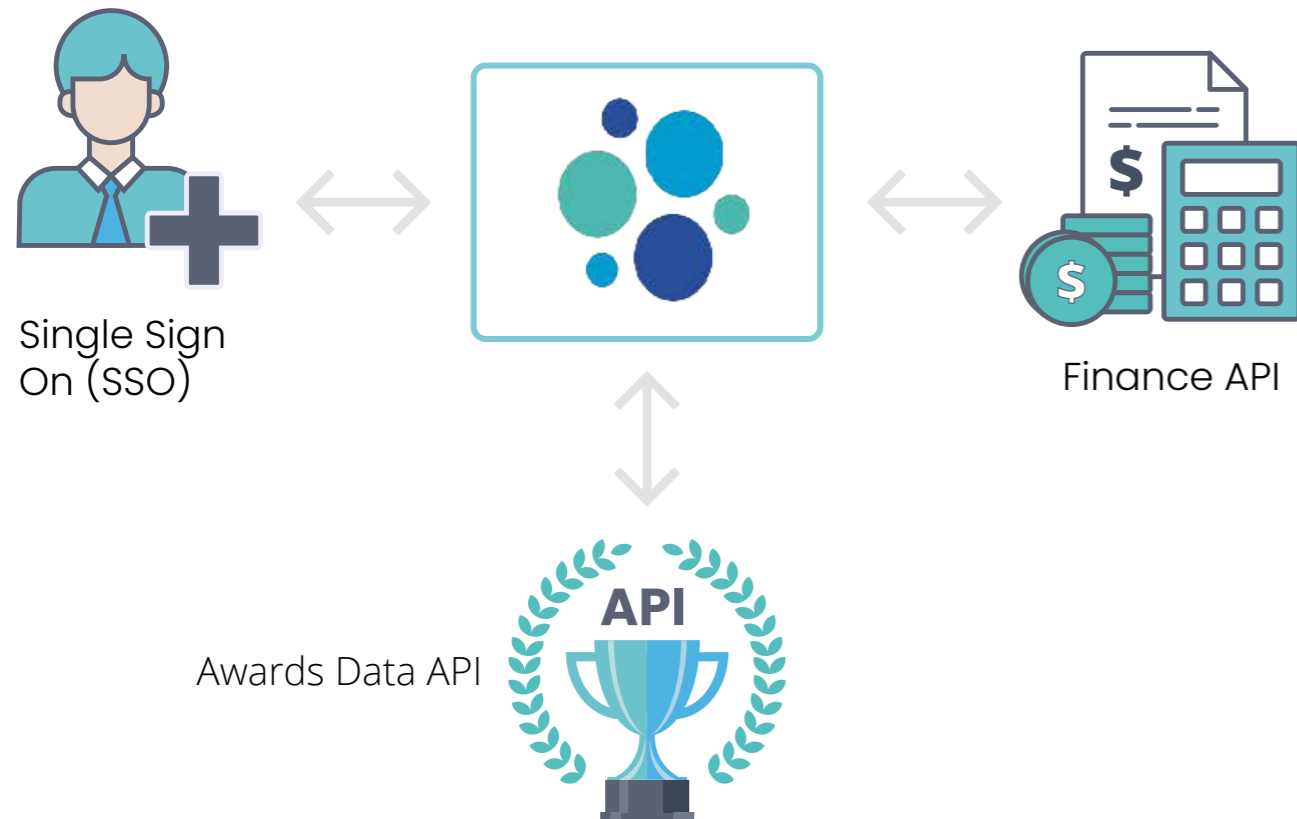
Flexigrant comes with all the templates you need but also lets you create your own.

**CRM**

Flexigrant's built-in CRM lets you set up to-do's, manage contacts and gives you visibility of past applications.



### Our Data, Finance, and SSO Integrations that allow Flexigrant to integrate seamlessly with countless tools and platforms.



#### Secure Single Sign-on (SSO)

Flexigrant supports a range of secure, single sign-on (SSO) solutions, making it easy to authenticate your users according to your specific needs.

#### Finance Integration

Thanks to our robust integration technology - including our Finance API - Flexigrant can connect with any major finance system to process grant payments at scale.

#### Specialist Integrations

Flexigrant also has the power to integrate with specialist research-focused tools such as ORCID, to help streamline the process for research grant applicants.

### About Fluent Technology

When it comes to grant management software, we're proud to say that we give more.

Fluent started in 2001, originally developing sophisticated management information systems for local government clients. In 2009 we launched Flexigrant and have been dedicated to improving the grant management lifecycle ever since. We've implemented Flexigrant in over 80 different grant giving organisations both within the UK and Internationally.

We're about far more than software. We believe it's a facilitator. We promise to get close to the things that concern you, to understand the problems you want to solve, and ensure that our cloud-based platform addresses every aspect of your processes you want it to; with the reassurance that as you grow, the software will too.

### Expand your vision with us

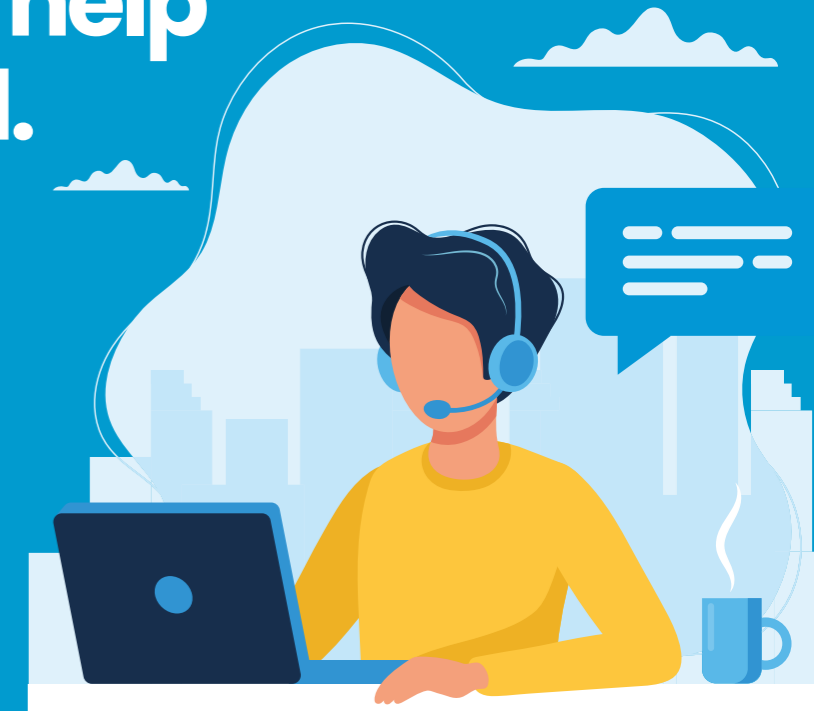
Our vision is to enable the effective distribution of grant funding, that will make the biggest impact across society. Our approach is to explore with you any concern or aspiration you may have. Many of our team have worked on the frontline of grants management.

We can help you explore and exploit areas for process improvement, because the better the process the more you can do for people and society. Every one of us is committed to personal involvement in what we do for our customers. We take pride in the help and consultancy we offer.

We do more than just listen; we explore how your processes work and how well they meet the needs of your applicants, your users, and your mission.

We're always ready to discuss your challenges and help expand your vision. Talk to us whenever you want to explore a little more, at [info@fluenttechnology.com](mailto:info@fluenttechnology.com).

# We're here to help when needed.





## Testimonials

In 2023 I committed 110 grants across two charities, including 80 to organisations, and Flexigrant helps me to manage this volume of grant-making. I would struggle without it! I would recommend Flexigrant to other grant managers, the key benefits being its intuitiveness and ease of use by applicants.



**Matthew Allgood**  
Grants Manager

We currently have 98 different grant programmes built on Flexigrant and council users have commented on how it saves them time and they like that everything is held in one place instead of being spread across network drives, emails and spreadsheets. The schedule and reporting feature means we have seen an increased of programme managers following up with the monitoring of grants. Previously this stage of the grants process could easily be overlooked but programme managers but having the feature built into the system has made a huge difference in this information being submitted by the applicant.

**Jo-Anne Bell**

Funding Development Coordinator, East Riding of Yorkshire Council



## Flexigrant is more than software

Best practice in grant management defines us as much as we help define it—we work only on grant management, it's all that drives us.

Immersed in the grant management world, we bring value beyond software by partnering with you:

- To extend and enhance the capabilities of your people
- To enable you to embrace transformation,
- To ensure that you meet the expectations of your trustees and applicants... then exceed them.

Trusted by  
leading UK funders



EAST RIDING  
OF YORKSHIRE COUNCIL



Royal Academy  
of Engineering



CANCER  
RESEARCH  
UK



association



The  
British  
Academy



ROYAL BRITISH LEGION